



I am new to the SEN world, and over the 3 phone calls I have had feel that I have been informed about the information that need, and have a better understanding of what I need to do to get the right support for my child through the advice I was given by SEND Partnership.

Very helpful and informative! Was very understanding of our situation and provided accurate information giving me confidence in my next steps.

I felt I was listened to and never felt rushed. They made me feel really comfortable to phone again when needed.

Not sure how impartial the service is, given it is funded by the LA - some of the advice given contradicts things I've seen or heard at other events. -
We are an arms length service from the LA, confidential and impartial. Our advice is law based.

Thanks for all your feedback!

Our evaluations are sent out to all of our service users and we would like to say thank you for all of your feedback as we can use this to improve and develop our service.

Please remember to leave your contact details so we can respond to any questions or comments.