

Who are Norfolk SENDIASS?

Children and Young People edition.

Made with The Norfolk SEND Youth Forum.



About Norfolk SENDIASS



SENDIASS stands for **S**pecial **E**ducational **N**eeds and **D**isabilities, **I**nformation, **A**dvice and **S**upport **S**ervice.



You might have **S**pecial **E**ducational **N**eeds and **D**isabilities. This is sometimes called **SEND**.



A person has **S**pecial **E**ducational **N**eeds if they need extra support to learn things.



A person has a **disability** if they have a **physical** or **mental condition**, and it makes it hard for them to do everyday things, and this problem is serious, and it lasts a long time.

How Norfolk SENDIASS helps



SENDIASS can help people with **SEND** to get more information about their education.



SENDIASS help is always free. You do not have to pay.



SENDIASS will not make choices for you.



SENDIASS can help you to get your views heard.

What Norfolk SENDIASS can help with



EHCP stands for **E**ducation, **H**ealth and **C**are Plan. The plan helps to get the right support with learning. Some people with **SEND** have an **EHCP**. Some do not.



SENDIASS can help with things like **EHCPs**, **SEND** Support, **Reasonable Adjustments**, **Transport**, **Personal Budgets**, and more.



We have other leaflets about the different things we can help with if you would like to learn more.

How to get help from Norfolk SENDIASS

	You can: Ring us on 01603 704070
	Email us at <u>norfolksendiass@norfolk.gov.uk</u>
	Book a telephone appointment on our website at www.norfolksendiass.org.uk
	Or visit a Library drop-in. The dates for these are on the 'In The Community' page on our website.

What happens next?



A member of the **SENDIASS** team will listen to you and find out what it is you would like help with.



We will tell you about what the **law** says and what choices you have.



If we don't know the answer to your question, we will try to find someone that does.



Sometimes we help people fill out **paperwork** or go to meetings with you.

Who might I speak to?



Norfolk SENDIASS has 3 different **Engagement and Advice workers** who help Young People.

These people are called **Emma, Sally and Bridget**. You might speak to one of them, or all of them at different times.



Emma



Sally



Bridget

Norfolk SENDIASS is confidential



Confidential means that what you tell us is kept private.



We will only share what you have told us with someone else if you want us to, or if someone is at risk of getting hurt.



We will always talk to you first before telling anyone else something you have shared.



This is because **SENDIASS** like to keep everyone safe.

Other Young People at Norfolk SENDIASS

	Norfolk SENDIASS also have a Youth Forum.
	The Youth Forum is a group of Young People with SEND who meet every month. They talk about their experiences and their opinions on SEND services.
	Sometimes it is on video call, sometimes it is in person. Anybody who lives in Norfolk that is aged 11-25 and has SEND is welcome to join.
	Emma, Sally and Bridget run the Youth Forum and will be at the meetings.

SEND Youth Forum Members



“We’ve made great friends here”
- **Gabriel**



“We make a change for those with SEND”
- **Reece**



“We are people with SEND trying to make a difference”
- **Lily**

SEND Youth Forum Members



“Youth Forum has helped with my confidence”

- **Charlotte**



“Your opinions help the future of young people”

- **Isaac**



“When I know something, I can talk about my experiences at SENIDASS”

- **Alec**



“It’s amazing”

- **Sarah**

Norfolk SEND Youth Forum



There is a helpful video about **SEND Youth Forums** on **YouTube**. It is called “**IASS video for Children and Young People - what they are/how they can help?**”.



We have more **information** on our **website**. Go to **www.norfolksendiass.org.uk** and click on ‘**Norfolk SEND Youth Forum**’ to have a look.



To **join** the group, you can either fill in the **form** on our **website**, or you can **email** us at **norfolksendiass@norfolk.gov.uk**, or you can call us on **01603 704070**.



This is a photo of some of our **Youth Forum Members**.

Norfolk SENDIASS information



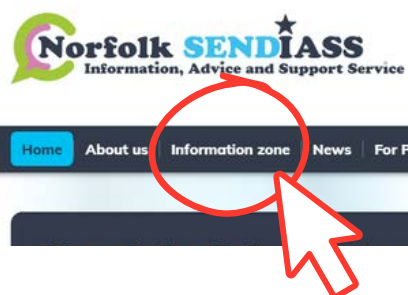
We also have some videos on **YouTube**. You can see them on **www.youtube.com** if you search for '**Norfolk SENDIASS**'



We also have an **Instagram** page called **@norfolksendiass**



We also have a **Facebook** page called **Norfolk SENDIASS**



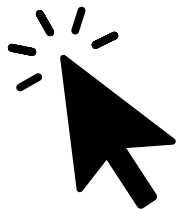
We also have lots of useful information on our website, go to **www.norfolksendiass.org.uk** and click on '**Information Zone**' to see.

Thank you for reading.

We look forward to speaking to you.



01603 704070



norfolksendiass@norfolk.gov.uk

